

# Interwoven® Conflicts Manager

## Accelerate the Conflicts Checking Process—Achieve Faster, More Thorough Results in A Fraction of The Time

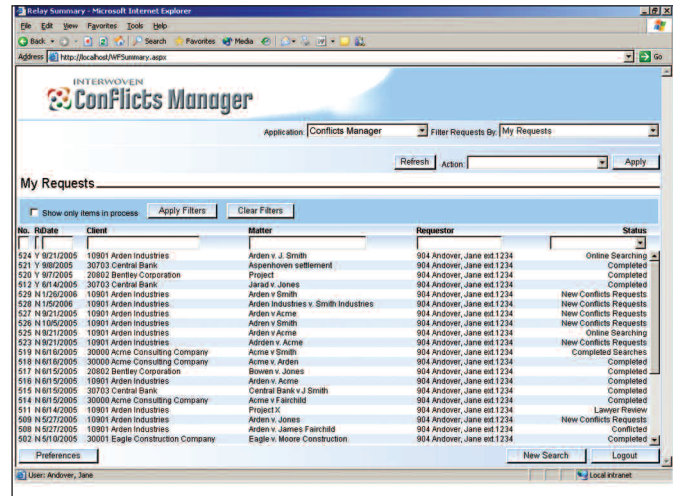
### Managing Client Risk

In today's fast-paced business environment, professional services firms are challenged to streamline critical business processes to ensure compliance with policy, improve client service and drive productivity improvements. Law firms continue to see more and more litigation that's directed at the firm itself, the implications of these changes can lead to large judgments, settlements and loss of hard earned reputation. The result, more than ever professional services firms need to scrutinize and manage risk at every stage of the client engagement lifecycle. The right set of solutions can make a significant difference; aiding to streamline overall processes, accelerating new business, and increasing client satisfaction.

### Interwoven Conflicts Manager

Interwoven conflicts manager enables organizations to determine if it can and wants to take up a new client and matter. The highly complex process of conflicts checking includes searching the firm's key databases for potential conflicts of interest with current clients or even in some instances future clients.

Typically a cumbersome process, the conflicts check can take days or weeks as the organization pulls client information, attorney records and reviews potential risks. Fee earners are overwhelmed by conflict reports which contain voluminous information that prevents them from making an appropriate business decision. A critical component of any professional services firm compliance strategy it can undoubtedly impact firm profitability and reputation. In fact of all judgments and settlements against law firms of \$1 million to \$20 million, 1 out of three involved a conflict of interest.



### Interwoven Conflicts Manager

Interwoven Conflicts Manager, enables firms to streamline and optimize this critical process, connect directly into your key information systems; Time & Billing, Marketing, Records, and more for real-time searching across all information without having to check each individual system separately. On completion, conflicts reports are presented through an intuitive and interactive web-based interface, enabling conflicts analysts and end users to navigate through potentially volumes of search results quickly and efficiently. Interwoven Conflicts Manager makes it quick, simple and easy for the organization to gain the benefits of faster turn-around and client response.

#### Key Features:

- Conduct real-time searches across multiple systems as well as conduct multiple searches at the same time enabling a parallel checking process that automatically notifies the conflicts analyst on completion
- Automated Workflow enables conflicts reports to be automatically routed for review and approval to a firm's conflicts desk, designated individuals, or the ethics committee.

- Detailed audit trails ensure a trace-able record of searches, resolutions and approvals, including capturing digital signatures for the organization to have at hand if necessary to step through the decision process
- Patriot Act compliance for searching the U.S. Treasury Department's Office of Foreign Assets control—Specially Designated Nationals list (OFAC/SDN)

### **Key Benefits:**

- Reduces the time and manual involvement to do conflict checking, reducing a process that could take days or weeks to hours
- Helps manage risk by efficiently consolidating information from multiple systems and keep a clear audit trail of interactions, approvals and search processes
- Reduces the potential for costly errors prone to manual data entry and review
- Streamlines the reporting process for quick and efficient reviews

## **System requirements**

### **Web Server**

Processors—Quad Intel Xeon 3.2GHz, 512K Cache, 533MHz Front Side Bus

Memory—4Gb

Operating System—Windows 2000 or 2003 Server (latest SP)

IIS – 5.5 or later

Additional items—.Net Framework 1.1

### **Client**

Browser - IE 6 (Latest SP) or IE 5.5 (Latest SP)

### **SQL Server**

MS SQL 7.0 or MS SQL 2000

## **About Interwoven**

Interwoven, Inc., provider of Enterprise Content Management (ECM) solutions for business, enables organizations to unify people, content and processes to minimize business risk, accelerate time-to-value and sustain lower total cost of ownership. Interwoven delivers deep industry-specific solutions which reduce business process cycle time from initial collaboration through design, production, sales, marketing, legal review, IT and service. Interwoven leads the industry with a service-oriented architecture today and easy-to-use, best-in-class components and solutions. Today, 3,400 enterprises, law firms and professional services organizations worldwide are Interwoven customers, including BT, Ford, Freshfields Bruckhaus Deringer, General Motors, Jones Day, Motorola and Yamaha. For more information visit [www.interwoven.com](http://www.interwoven.com).

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